Adobe Has Been Hacked!

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Adobe has confirmed that about a month ago hackers infiltrated their network and stole millions of customer emails and encrypted passwords. They have further acknowledged that your password hint, name, encrypted credit card number, card expiration date, and other confidential information may also have been leaked. An analysis of the hack by Paul Ducklin of Sophos states that 150 million users have been affected and that the encryption methods used to protect customer data are extremely weak.

Adobe sent an email advising customers to change their login details but most customers thought the email was just another Phishing scam and ignored it.

If you would like to find out if your Adobe account was one of the 150 million that were leaked, you can use the tool on the website below:

https://lastpass.com/adobe

Recommended steps to protect your personal information:

- **First step is to identify whether or not your account was affected by the compromise.** The recommended safe website to use is available at https://lastpass.com/adobe
- **If you have been affected, the next step is to reset the Adobe account using a strong password.** Make sure that your password is at least 8 characters long, is not based on dictionary words, is not personal information(birthday, tax file number, etc), and uses a combination of uppercase, lowercase, numbers and characters.
- **If you have used the same or similar password with any other online accounts, you should visit those websites and change your password there also.** This is especially important if an account is linked to your financial information eg. credit card or bank account.
- **If you had credit card information stored on your Adobe account, you should inform your bank immediately and they will advise of the most appropriate course of action.**

Some people find password management programs useful. These tools are able to generate secure passwords and keep track of online account passwords. There are many options out there for home use, some examples include LastPass, KeePass, and 1Password.

If you notice any suspicious activity or require further information, please contact Computer Doctor support.

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